

600 Mentoring Services

Your staff will come away from training with knowledge and skills, but will they have the confidence to apply that new knowledge in a real-world environment? When they return to work, the completion of their first deployment or development assignments can solidify that knowledge and ensure the overall success of the project. Trox Mentoring Services provide your staff with the continued support and advice on hand — with just enough information, just when it's needed — guiding them through their first modeling, metamodeling, reporting, data collection, or other assignments.

MENTORING PROCESS:

When engaging in a new mentoring program, a trainer or subject matter expert will be assigned as your mentor. That mentor will work with you to define the scope and objectives of the projects that will be the focus of the relationship. An initial schedule of conference calls or web-based sessions will be arranged. In each session, the mentor will review progress on the project with your staff, provide feedback and suggestions, review technical topics, and provide general guidance. The mentor can also provide demonstrations of best practices, research answers to advanced questions, and arrange for additional subject matter experts as needed. The mentor is committed to growing your staff's capabilities, and will be there to ensure they get the support they need to be successful in their assignments.

POSSIBLE MENTORING SCOPE:

- Trox Deployments
- Production Rollouts
- Trox Portal Customizations
- Metamodel Development
- Model and Template Development
- Reporting Datamarts
- Report Development
- Writing Data Collectors

MENTORING PREREQUISITES:

Students must complete all related training programs before taking on a Mentor.

MENTORSHIP LENGTH:

Minimum of 20 hours. A typical mentorship will include multiple sessions per week for four to eight weeks.

COURSE COST:

- Call for a quote for mentoring.
 - Phone: (512) 536-6295 or (512) 536-6270
 - Fax: (512) 231-8796
 - Email: trouxtraining@troux.com
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